ACA Meeting
Wednesday, November 15th, 2017 | 8:30 – 10:00 am | SAC Ballroom North (2.410)

Breakfast & Networking: Special thanks to Study Abroad in the International Office

Dealing with Difficult People
Professional Development from the Employee Assistance Program
Jeff Stellmach, Senior Social Worker
1. EAP is moving to UTA Building
2. Short-term counseling available for free as a part of UT benefits package
3. Presentation about Dealing with Difficult People (please refer to PowerPoint)
   a. Who are difficult people?
   b. What are difficult behaviors
      i. Behaviors that disrupt the task at hand
      ii. Outside of our normal expectations or the situation
      iii. Negative for both the person with the behavior and the person having to respond
   iv. Try using an empathetic response
   c. Empathy is...
   d. Responding to Difficult People
   e. Effective Statements
   f. Using “I statements” to Respond Assertively
      i. “I think” versus “I feel”
   g. Scenario: An Angry Customer
   h. Fight or Flight
   i. Scenario: A Manipulative Person

Latin America Initiative and Study Abroad Programs
Heather Thompson, Director of Study Abroad
Monya Lemery, Associate Director, Study Abroad
Amy Shaffer, Assistant Director of Study Abroad
Emily Westcott, Assistant Director of Study Abroad
1. Study Abroad Updates
   a. About 3700 travelers in 2016-2017
   b. 22 employees in Study Abroad Office
   c. Subset of study abroad staff in McCombs, Engineering, and Law
   d. Liberal Arts and McCombs are the largest represented colleges who study abroad
   e. Spain is the top country where individuals are sent
2. New Initiatives
   a. Global Classrooms: Faculty members create a joint classroom that is co-taught between a foreign and domestic class. Those classes will forever be Global Classes.
   b. Leadership Program: Working with “DVCE.” Building a 2-week leadership program in Costa Rica

ACA Contact Info
Email: aca.exec@austin.utexas.edu | Website: www.utexas.edu/staff/aca | Blog: theargosy.blogspot.com
Projects with Underserved Communities Expansion (PUC): Internship program. Course-based service learning projects.

3. International Education Week (Nov 13-17)

4. Study Abroad in Latin America
   a. Initiative for Latin American, specifically Mexico
   b. Goal is to send 1200 students to Latin America in 2019-2020

5. Internships
   a. Summer and Semester Internships available
   b. 6-12 weeks
   c. $250K available to students interested in interning in Asia in Summer 2018

6. Opportunities for Collaboration
   a. Info Sessions
   b. Intercultural Communication Workshops
   c. Study Abroad Fair in Jan
   d. My Credit Abroad Training
   e. DACA Resources

Committee Updates & General Announcements

1. Professional Development Day
   a. February 13th
   b. Theme: "Roads to Resilience"
   c. Now Accepting Presentation Proposals (Dec 21st)
      i. Accepting diverse types of presentations (i.e. panel, tech labs)
      ii. Knowledgeable about Canva? Please submit proposal.
   d. Registration Live

2. Awards and Recognition Committee
   a. NACADA Nominations are Now Open!
   b. By Dec 1st at 5pm

3. Fundraising Committee
   a. Thanks for coming to the middle school event
   b. Goody bags deadline Nov 22nd

4. Holiday Party: Wednesday, Dec 13th

5. General Announcements
   a. Archer Fellow Program
      i. Was moved into the Vick Center and nestled under Career Services
      ii. Application is open now until Feb 15th
   b. RISE Coming Up
   c. URG Potluck in McCombs 11/15 11:30am-1pm

Birthdays:
November

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5th: Jackson Miller
8th: Gabe Lopez
10th: Joanna Tryon
15th: Andreyez Alvarado
15th: Liliana Dones
17th: James Tolleson
17th: Kayla Ford
14th: Mark-Anthony Zuniga
14th: Mary De Sopo

14th: Scott Gary
21st: Aimee Hanna
21st: Lindsay Voyles
22nd: Wendy Boggs
27th: Susan Somers
28th: Megan Vallee
30th: Kristen Nonus

Next Meeting
ACA Holiday Party!
Wednesday, December 13, 2017 from 2-4PM
GDC 6.302

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