BFS Training Services

Key Performance Indicators (KPIs) FY 2014 – 2015

Prepared November 9, 2015

2014 – 2015 Totals

- BFS Trainers
  - 83 classes taught
  - 708 class attendees
  - 9 employees per class

- Training Services Coordination Staff
  - 376 ProCard transactions processed
  - 520 Training Requests completed

- BFS Training Services
  - 118 classes coordinated

- BFS, FS and PMCS Staff
  - 13,278 class completions by FTEs
  - 716 FTEs attended at least 1 class (average over four quarters)
  - 29,814 total hours of training completed by FTEs
  - 37 hours per FTE

- FTE Training Completions by Type (most Safety classes are also Required classes)
  - 2,258 Required
  - 104 License/Certification
  - 344 Driver/Cart
  - 4,123 Safety
  - 2,835 Professional Development
  - 3,614 Compliance
Breakdown by Quarter

Q1

- **BFS Trainers**
  - 14 classes taught
  - 113 class attendees
  - 9 employees per class

- **Training Services Coordination Staff**
  - 90 ProCard transactions processed
  - 202 Training Requests completed

- **BFS Training Services**
  - 26 classes coordinated

- **BFS, FS and PMCS Staff**
  - 3593 class completions by FTEs
  - 764 FTEs attended at least 1 class
  - 8,732 total hours of training completed by FTEs
  - 11 hours per FTE

- **FTE Training Completions by Type (most Safety classes are also Required classes)**
  - 902 Required
  - 39 License/Certification
  - 113 Driver/Cart
  - 987 Safety
  - 513 Professional Development
  - 1039 Compliance
Q2

- BFS Trainers
  - 34 classes taught
  - 331 class attendees
    - 10 employees per class

- Training Services Coordination Staff
  - 118 ProCard transactions processed
  - 115 Training Requests completed

- BFS Training Services
  - 28 classes coordinated

- BFS, FS and PMCS Staff
  - 2,404 class completions by FTEs
  - 666 FTEs attended at least 1 class
  - 6,507 total hours of training completed by FTEs
  - 8 hours per FTE

- FTE Training Completions by Type (most Safety classes are also Required classes)
  - 552 Required
  - 12 License/Certification
  - 55 Driver/Cart
  - 605 Safety
  - 477 Professional Development
  - 703 Compliance
Q3

- **BFS Trainers**
  - 17 classes taught
  - 106 class attendees
  - 6 employees per class

- **Training Services Coordination Staff**
  - 92 ProCard transactions processed
  - 112 Training Requests completed

- **BFS Training Services**
  - 39 classes coordinated

- **BFS, FS and PMCS Staff**
  - 3,177 class completions by FTEs
  - 747 FTEs attended at least 1 class
  - 6,887 total hours of training completed by FTEs
  - 8 hours per FTE

- **FTE Training Completions by Type (most Safety classes are also Required classes)**
  - 598 Required
  - 7 License/Certification
  - 69 Driver/Cart
  - 973 Safety
  - 580 Professional Development
  - 950 Compliance
Q4

- **BFS Trainers**
  - 18 classes taught
  - 158 class attendees
  - 9 employees per class

- **Training Services Coordination Staff**
  - 76 ProCard transactions processed
  - 91 Training Requests completed

- **BFS Training Services**
  - 25 classes coordinated

- **BFS, FS and PMCS Staff**
  - 4,104 class completions by FTEs
  - 685 FTEs attended at least 1 class
  - 7,688 total hours of training completed by FTEs
  - 9 hours per FTE

- **FTE Training Completions by Type (most Safety classes are also Required classes)**
  - 206 Required
  - 46 License/Certification
  - 107 Driver/Cart
  - 1,558 Safety
  - 1,265 Professional Development
  - 922 Compliance