



April 2015

## Military Culture Training for Community Providers

It's important that all who care for Veterans have a basic understanding of military culture. With the new Choice Program, the signature initiative of the Veterans Access, Choice and Accountability Act of 2014, eligible Veterans have increased access to health care from community-based medical care providers.

Many community providers are not trained or experienced in treating this unique Veteran patient community, according to a [2014 RAND report](#). In early 2015, the American Medical Association issued guidelines for assessing a patient's military experience and duty assignments.

In the interest of the highest quality, most compassionate health care for our Nation's Veterans, the Department of Veterans Affairs (VA) is providing a number of accredited training resources at no cost to *all* Veteran care providers. Click the course title hyperlink to learn more and to access the training resources:

- [Military Cultural Awareness](#)  
*Note:* Click "OK" to move past the pop-up notice
- **Military Culture: Core Competencies for Healthcare Professionals**  
[Module 1: Self-Assessment/Intro to Military Ethos](#)  
[Module 2: Military Organization and Roles](#)  
[Module 3: Stressors and Resources](#)  
[Module 4: Treatment, Resources, and Tools](#)



*Note:* The four modules listed are delivered via [VHA TRAIN](#), a new service to share valuable Veteran-focused continuing medical education at no cost to community health care and public health providers. Dozens of additional Veteran-care training courses will be added to VHA TRAIN throughout 2015.

To learn more about opportunities to care for our Nation's Veterans, please visit the [Veterans Choice Program](#) and the [Non-VA Medical Care Program](#) websites. If you are interested in becoming a Patient-Centered Community Care and/or Choice Program provider, please contact one or both of the Third Party Administrators below:

### [Health Net](#)

- Provider Customer Service:  
1 (800) 979-9620
- [HNFSProviderRelations@Healthnet.com](mailto:HNFSProviderRelations@Healthnet.com)

### [TriWest](#)

- Provider Services Contracting:  
1 (866) 284-3742
- [TriWestDirectContracting@triwest.com](mailto:TriWestDirectContracting@triwest.com)