

2025 Enterprise Technology Organization

This reorganization is designed to better align resources, processes, and teams within Enterprise Technology to deliver a streamlined, cohesive experience for our campus community.



Vice President & CIO
Cole Campese



**Associate Vice President
Engagement & Experience**
Heather Hanna



**Associate Vice President
Enterprise Platforms**
Graham Chapman



**Associate Vice President
Infrastructure**
John Lovelace



**Executive Director
IT Operations**
Amanda Fratticcioli



**Executive Director
Campus Solutions**
Dave Moss



**Director Enterprise
Learning Technology**
Mario Guerra

1 Strategic Initiatives Office & UT Governance Establishment

Leads Project Prioritization, governance framework, State and Federal IT-related policy and alignment with the ET Strategy

2 Customer Support and EPM

Oversees the unified ET Help Desk and end point management to ensure seamless support and collaboration with campus IT partners

3 Business Relation Management

Drives strategic planning, fosters relationships across campus, and ensures technology solutions align with university goals

1 Financial & HR Platforms

Oversees the development, management, and optimization of enterprise systems supporting finance, operations, HR and faculty needs.

2 Student Platforms

Leads the strategy and delivery of platforms critical to student success, including academic, enrollment, and financial aid systems.

3 Application Development

Drives innovation through the design, integration, and delivery of custom applications and solutions to meet evolving university needs

1 Network & Telecommunications

Oversees the design, operation, and optimization of campus-wide network infrastructure and telecommunications systems

2 Electronic Physical Security & Data Center

Ensures secure, reliable operations of electronic physical security systems and data center facilities supporting critical university services

3 System-Wide Networking Services

Leads the architecture, operations, and management of the UT System shared wide area network

1 Communications & Office of the CIO

Leads internal and external communications for ET and supports the strategic initiatives of the Office of the CIO

2 HR & Administration

Manages human resources functions, organizational development, and administrative operations for the Enterprise Technology team

3 Finance & Contracts

Oversees financial management, budgeting, and contract administration to ensure efficient resource allocation and compliance

1 Campus Solutions

Oversees the management and optimization of enterprise environments that serve the needs of the entire community

2 Collaboration Tools (O365) & Web Services

Leads the implementation, management, and enhancement of collaboration platforms and web services that enable seamless communication and workflow

3 Identity Services

Leads the identity and access management efforts for the university to deliver single sign on, directory, and other critical identity focused services

1 Digital University

Leads the adoption of modern workplace tools to enhance campus-wide digital dexterity.

2 Learning Platforms

Leads the exploration and testing of emerging technologies to identify innovative solutions for teaching and learning

3 Digital Accessibility Services

Leads efforts to ensure digital accessibility across platforms, services, and content to promote an inclusive learning and working environment

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YOUR QUESTIONS ANSWERED

Why are we making these changes?

Our goal is to create a singular identity we are all proud of. We are working to create one organization for many. We are creating an identity that represents all members of the ET team and moving forward with a more enterprise-wide focus. This will allow us to create further operational efficiencies and be prepared to continuously meet the needs of the university.

Will there be more organizational changes in the future?

With an organization as large and important as Enterprise Technology – there will always be changes. This first reorganization is the opening statement in an on-going conversation that strives to continuously answer the question – who do we need to continue to evolve to be?

What do these changes mean for me?

The aim for these organizational changes is to bring like-focused minds together to create communities of practice around work. Additionally, it is to streamline redundancies within the organization, to reduce single points of failure and to encourage stronger individual and group contributions. We are smarter as an organization when our teams can work more closely together.

How will this change benefit the University?

These changes simplify the organizational structure, brings all enterprise platform organizations under one leader and positions us to better respond to the ongoing needs of campus.

What about the other IT orgs on campus – will they be impacted?

Cole has created the ITLC advisory board. This team of individuals are collaboratively working on identifying services and resources that should be delivered/overseen by the office of the CIOs portfolio. The University in general is always looking to create greater efficiencies. Any future changes will be studied before being implemented.

How does this effect career growth opportunities?

By implementing changes across the leadership team, we have increased opportunities for upward mobility across the organization.

*** If you have additional questions the leadership team and Cole Complese are happy to speak with you!**