

The Admissions Office
and The University of Texas at Austin want to
serve our visitors better and appreciate your taking
the time to participate in this survey.

Take on-line at:
www.survey.utexas.edu/ut/adm
 Enter control number [SERIAL]



INSTRUCTIONS

This is an anonymous survey and the number is used to insure valid responses. You are not required to answer all items. For the paper version, use a **No. 2 PENCIL ONLY** and mark as shown. Comments may be made on the back.

CORRECT: ● **INCORRECT:** ☑ ☒ ☓ ☔

I am a: Male Female

Your age (in years):

Indicate (in years) how long you have received services from this organization:

My race/ethnicity is:

- African-Am/Black
- Mexican-Am/Hispanic
- Anglo-Am/White
- Asian-Am//Pac Isl/Native Am
- Multiracial/Other

- Under 18
- 18-29
- 30-39
- 40-49
- 50-59
- 60 or older

- 1 or less
- 2 - 5
- 5 +

Over the past 12 months, indicate how many times you have interacted with this organization:

- Once
- 2 - 5
- 5 +

Home Zip				
0	0	0	0	0
1	1	1	1	1
2	2	2	2	2
3	3	3	3	3
4	4	4	4	4
5	5	5	5	5
6	6	6	6	6
7	7	7	7	7
8	8	8	8	8
9	9	9	9	9

I have attended the following events on campus:

- Walk-in campus visit
- Scheduled campus visit
- Longhorn Saturdays
- Rise & Shine
- Longhorn for a Day
- Longhorn Lock-in
- I have not attended events on campus.

I have been contacted by the Office of Admissions:

- By phone
- By mail
- By email
- At a college program
- Through a visit to my high school
- Other

My contact with your office was in regard to admission for a(n):

- Freshman
- Transfer Student
- Graduate Student
- International Student
- Other

Not Applicable
Strongly Disagree
Disagree
Neutral
Agree
Strongly Agree

Indicate how strongly you agree or disagree with the following items or mark "Not Applicable".

If I visited the facility . . .	The facility was clean.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	The facility was orderly and easy to find my way around in.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	The facility was accessible.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I interacted with staff . . .	Staff members were knowledgeable and demonstrated a willingness to assist patrons.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Staff members interacted in a personable and professional manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Staff members identified themselves or wore a name tag.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I visited the website . . .	The website was easy to use and well organized.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	The website contained clear and accurate information on events, services, and contacts.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I called, emailed, or wrote . . .	My telephone call, email, or letter was routed to the proper person.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	My telephone call, letter, or email inquiry was answered in a reasonable amount of time.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I received printed brochures or written materials, they provided thorough and accurate information.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If I complained, I believe the complaint would be addressed in a reasonable manner.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This organization makes it easy to give suggestions or to make a complaint.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of service I received was superior to comparable services.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am satisfied with my experience.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I check my email regularly.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I did not change my email address during my senior year.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer to be communicated with via email.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I used the admissions website as my primary resource for admissions information.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have access to the Internet from my home.		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

